



No.NIMH/PER(7)/Advt-6/L1(SE)/2016-17

Date: 19.10.2016

### **NOTIFICATION**

Applications are invited from the eligible candidates for the post of “**Level 1 Support Engineer**” from the desirous candidates who fulfill the below mentioned criterion on contract basis under Bio-Medical Engineering Section of this Institute.

<b>NAME OF THE POST</b>	<b>LEVEL 1 SUPPORT ENGINEER (Contract)</b>
<b>NO.OF POSTS</b>	ONE
<b>ELIGIBILITY CRITERIA</b>	<ul style="list-style-type: none"><li>• Diploma holders (CS/ ECE/ EEE) with 02 years of experience or BE/B.Tech without experience.</li><li>• Should be comfortable with Night Shift.</li></ul>
<b>ROLES &amp; RESPONSIBILITIES</b>	<ol style="list-style-type: none"><li><b><u>1. Desktop support</u></b><ul style="list-style-type: none"><li>• Recent knowledge related to operating system, hardware, networking, etc.</li><li>• Knowledge of Windows OS and Windows Server OS 2k3+2k8, MS SQL, IIS and preferably Linux knowledge a plus.</li><li>• Basic hardware issues, desktops, laptops, printers, both in person &amp; remotely.</li><li>• OS installation.</li><li>• Software installation.</li><li>• Management of user accounts &amp; access controls to client data.</li><li>• Responsible for the implementation, support, administration &amp; management of Windows OS, workstations and/or servers.</li><li>• Perform system software and hardware maintenance, upgrades to operating systems, support software and applications.</li><li>• Backup &amp; Restoration etc.</li><li>• General understanding of client server networking software.</li></ul></li><li><b><u>2. Basic Network Support</u></b><ul style="list-style-type: none"><li>• Manage network physical connectivity between sites.</li><li>• Maintenance of desktops/ laptops and peripherals under networking environment.</li><li>• Ability to resolve first level networking problems.</li><li>• Basic knowledge of domain environment.</li><li>• Working knowledge of remote access: Remote desktop and Virtual Private Network.</li><li>• Experience with TCP/ IP and general networking issues.</li><li>• Assists in maintaining LAN/ WAN records.</li><li>• Record incident resolutions in the Help Desk tool.</li></ul></li></ol>

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UPPER AGE LIMIT	30 years
SALARY	Rs.15,000/- P.M (Consolidated)
PERIOD	On contract basis initially for a period of one year, likely to be renewed for the 2 <sup>nd</sup> & 3 <sup>rd</sup> year depending upon the satisfactory performance of duties.

**TERMS & CONDITIONS:**

1. The application form should be downloaded from the Institutes Website <http://www.nimhans.ac.in> & submitted along with required copies of certificates of the Age Proof, Academic Qualification, Caste / Community Certificate, Experience Certificate & photo, so as to reach **The Registrar, NIMHANS, P.B.No.2900, Hosur Road, Bengaluru – 560 029.**
2. Any modification or Corrigendum will be updated in the Institute Website only.
3. No applications shall be entertained if it is incomplete/received after the last date prescribed/not forwarded through proper channel. The institute will not take responsibility for postal delay if any.
4. In case if it is felt necessary, the Institute may not fill up the above posts and if so, no separate intimation will be given to the candidates.
5. The Number of Vacancy may vary/likely to change.
6. All the enclosures should be neatly tagged to the application and name of the post should be clearly specified in the application form.
7. The last date for receipt of filled in application together with the relevant documents is on or before **03.11.2016 upto 4.30 P.M.**
8. Cut off date for calculation of age, experience is 03.11.2016.

Sd/-  
**DIRECTOR**



**C & R rules for the post of Level 1 Support Engineer (on contract)**

<b>NAME OF THE POST</b>	<b>LEVEL 1 SUPPORT ENGINEERS</b>
<b>NO.OF POSTS</b>	FOUR
<b>ELIGIBILITY CRITERIA</b>	<ul style="list-style-type: none"><li>• Diploma holders (CS/ ECE/ EEE) with 02 years of experience or BE/B.Tech without experience.</li><li>• Should be comfortable with Night Shift.</li></ul>
<b>ROLES &amp; RESPONSIBILITIES</b>	<p><b>1. <u>Desktop support</u></b></p> <ul style="list-style-type: none"><li>• Decent knowledge related to operating system, hardware, networking, etc.</li><li>• Knowledge of Windows OS and Windows Server OS 2k3+2k8, MS SQL, IIS and preferably Linux knowledge a plus.</li><li>• Basic hardware issues, desktops, laptops, printers, both in person &amp; remotely.</li><li>• OS installation.</li><li>• Software installation.</li><li>• Management of user accounts &amp; access controls to client data.</li><li>• Responsible for the implementation, support, administration &amp; management of Windows OS, workstations and/or servers.</li><li>• Perform system software and hardware maintenance, upgrades to operating systems, support software and applications.</li><li>• Backup &amp; Restoration etc.</li><li>• General understanding of client server networking software.</li></ul> <p><b>2. <u>Basic Network Support</u></b></p> <ul style="list-style-type: none"><li>• Manage network physical connectivity between sites.</li><li>• Maintenance of desktops/ laptops and peripherals under networking environment.</li><li>• Ability to resolve first level networking problems.</li><li>• Basic knowledge of domain environment.</li><li>• Working knowledge of remote access: Remote desktop and Virtual Private Network.</li><li>• Experience with TCP/ IP and general networking issues.</li><li>• Assists in maintaining LAN/ WAN records.</li><li>• Record incident resolutions in the Help Desk tool.</li></ul>
<b>UPPER AGE LIMIT</b>	30years
<b>SALARY</b>	Rs.15,000/- P.M (Consolidated)
<b>PERIOD</b>	On contract basis for a period of one year, likely to be renewed for the 2 <sup>nd</sup> & 3 <sup>rd</sup> year depending upon the satisfactory performance of duties.